

## Instructional Technology On-Demand Support

- For quick Zoom or Moodle assistance, call **973-408-3001** (Mon-Fri 8-5pm) or send a message through the [ITC Chat](#) from [drew.edu/itus](http://drew.edu/itus).
- Refer to the [Teaching Remotely](#) resource webpage at [bitly.com/DrewRemoteTeach](http://bitly.com/DrewRemoteTeach) and [Remote Instruction Resources Moodle Course](#) for additional details.

## Instructional Design/Pedagogy Support

- To schedule a consultation about instructional design, fill out a support request at [help.drew.edu](http://help.drew.edu) or by emailing [helpdesk@drew.edu](mailto:helpdesk@drew.edu).

## University Technology Service Center and Helpdesk

- Call **(973) 408-4357 (HELP)** with general technology questions (Mon-Fri 10am-5pm).
- Fill out a support request ticket 24/7 at [help.drew.edu](http://help.drew.edu) or by sending email to [helpdesk@drew.edu](mailto:helpdesk@drew.edu).
- Refer to the [Working Remotely](#) resource webpage at [bitly.com/DrewRemoteWork](http://bitly.com/DrewRemoteWork) and [Technology FAQ](#) page in U-KNOW for further details.

## Library and Archives

- Use [Ask A Librarian](#) (chat or email) for help with research strategies and sources. The chat service is available from the [library website](#) and from [Moodle](#).
- Use [ScholarSearch](#) for online information resources, including databases, journals, and e-books.
- Request a scan or contact-free [checkout by appointment](#) for Drew-owned materials not already available in digital form.
- Contact [Special Collections and University Archives](#) for research with archives and other primary sources, virtual consultations by appointment, research assistance via email, and scanning of archival materials.
- Refer to the [library's COVID-19 Services page](#) for additional details, request forms, and updates.